



"Our Store to Your Door" ~ www.dandlpools.com

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Credit Policy 2017

D&L Pools, Inc. Service Credit Policy

Dear Friends,

Although D&L Pools has experienced minimal problems in the past with those who we've extended service and supplies on a Net 30 Day payment basis to. None the less, we have seen a major increase in delayed payment and unfortunately, those that don't pay at all. As a small family owned business that strives in offering the best of service and quality products at reasonable prices, these losses hurt all of us in many ways. Because of this, it has been necessary to amend our past lenient ways regarding those delinquent accounts as outlined below. **These changes are effective January 1, 2017.**

To be eligible for Net 30 Day payment terms, D&L Pools, Inc. must maintain on file a valid and current copy of your Visa, MasterCard, or Discover along with a copy of a valid driver's license or state I.D and a photocopy of the card to be used. Along with this information, a signed authorization from the cardholder for D&L Pools, Inc. to charge your credit card account for services or supplies as provided in item 2 below, must also be kept on file.

It is required that all Net 30 Day accounts with D&L Pools Inc. be paid in full with cash, check, debit , or credit card by your due date. Any account remaining unpaid past the due date will be paid by D&L Pools Inc. charging the balance owed to your valid credit card which you provided for us to keep on file.

A 50% down payment is required prior to any service being performed by D&L Pools, Inc. that is estimated to be \$600.00 or more. The remaining balance is to be paid by the terms provided in item 2 above. Furthermore, a 50% down payment is required prior to any special product or item being ordered by us, regardless of the amount. The remaining balance is due when the ordered product or item arrives at our store; the remaining amount will not be billed. Sales of custom make items are considered final and may not be cancelled or returned. Any product or item ordered an not picked up within 30 days of being received by D&L Pools, Inc. will become the property of D&L pools, Inc. and any deposit made for the product of item will be forfeited.

Although cash, check or debit cards are preferred forms of payment, as a convenience to our customers, we also accept Visa, Master Card and Discover as payment for products or services. Because of exceptionally higher user fees imposed by credit card companies, however, we limit charge amounts to \$1000.00 or less.

Please know that our customers continued loyalty and patronage of D&L Pools, Inc. will never be taken for granted and is very much appreciated. It is our sincere wish that everyone understand it is our desire to continue offering the convenience of account charging privileges to our best customers; but with those privileges come responsibility.

Thank you for your understanding and for paying your account on time.

D&L Pools, Inc.

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